



CUSTOMER WATER CONSERVATION REBATE FORM GUIDELINES AND LIMITATIONS

Eligibility and Limitations

Rebates are available to single-family residential water customers that receive water service from and are in good standing with a retail water provider ("Water Provider") that participates in the North Fort Bend Water Authority (the "NFBWA") Customer Water Conservation Rebate Program (the "Program"). Only some Water Providers located within the NFBWA participate in the Program. Visit the NFBWA [interactive map](#) or check with your Water Provider to confirm that you are eligible for a rebate through this Program prior to purchasing a product.

Rebates are offered on a first come, first served basis and are subject to availability of funds. Water Providers may terminate the rebate at any time, without notice. Please contact your Water Provider for details or to confirm availability of funds prior to purchasing a product.

Prior to issuance of a rebate, a representative from your Water Provider may conduct a site inspection to verify installation.

Rebate Amount

The rebate amount is 50% of the item cost (excluding taxes or shipping), not to exceed \$100 per item. Residents are eligible to participate in the Program up to three times per year for a total annual rebate amount not to exceed \$300. Approved rebates will be credited to the utility account listed on the submitted Customer Water Conservation Rebate Form.

Program Requirements

Purchases for appliances must include either the WaterSense or the ENERGY STAR logo. Pre-approved topsoil, plants, and monitoring devices may be found on the NFBWA website. Purchased topsoil, plants, and monitoring devices not included on the website must be approved through the NFBWA.

To receive a rebate, the following information must be submitted to the NFBWA within 90 days of purchase:

- A completed Customer Water Conservation Rebate Form;
- A copy of the dated and itemized receipt;
- Photograph(s) of the product showing:
 - The product;
 - The new item box, bag, or pot.
 - The WaterSense or ENERGY STAR logo for appliances, and/or
 - The topsoil/plant tag and reference to water conservation from purchase.
- A copy of the plumbing repair receipt, if applicable.

The information may be submitted via mail, email, or fax to the NFBWA.

By Mail:
North Fort Bend Water Authority
c/o Whitney Milberger
Attn: Rebate Program
10777 Westheimer Rd Suite 400
Houston, TX 77042

By Email:
nfbwa@bgeinc.com

By Fax:
713-488-8250

Visit www.nfbwa.com/resident-rebate for more information on the Program.